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## WOMEN IN TRUCKING

redefining the road

Ellen Voie, CAE President/CEO Women In Trucking Association, Inc.

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#### **Women Into Nontradional Careers**

"The closer that America comes to fully employing the talents of all its citizens, the greater the output of goods and services will be."

Warren Buffett



#### Why do we want more women leaders?

- There is a correlation between high level female executives and business success. Roy Adler, Pepperdine University
- Firms with the best records for promoting women outperform industry medians with overall profits 34 percent higher. Harvard Business Revue
- Companies with the highest representation of women leaders financially outperform, on average, companies with the lowest. Catalyst Research
- Women in "nontraditional" careers often earn as much as 30 percent more than those in "traditional" careers. US Dept. of Labor



#### Why do we want more women leaders?

The Organization for Economic Co-operation and Development has found that if we close the global gap in workforce participation between men and women, the Gross Domestic Product\* worldwide would grow by nearly 12 percent by 2030.

GDP is a monetary measure of the value of all final goods and services produced in a period.



### Are women a minority?

- Women make up a majority of university graduates.
- Women make up to 80% of consumer purchases.
- Women entrepreneurs account for 70% of new business startups.

"Why Women Mean Business" Wittenberg-Cox & Maitland



#### Women as a minority?



- Diversity is too often about making minorities comfortable with a dominant norm.
- Women don't need "fixing."

"Why Women Mean Business" Wittenberg-Cox & Maitland

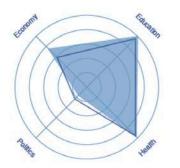


#### How are we doing?

#### United States 0.00 = imparity 1.00 = parity

#### SCORE AT A GLANCE

**KEY INDICATORS** 





GDP (US\$ billions)			17	,947.00
GDP per capita (constant '11 intl. \$, PPP)				52,549
Total population (thousands)			321	,773.63
Population growth rate (%)				0.72
Population sex ratio (female/male)				1.02
Human capital optimization (%)				78.86
		2016		2006
	rank	score	rank	score
Global Gender Gap Index	45	0.722	23	0.704
Economic participation and opportunity	26	0.752	3	0.759
Educational attainment	1	1.000	66	0.982
Health and survival	62	0.975	1	0.980
Political empowerment	73	0.162	66	0.097
rank out of	144		115	

#### *Global Gender Gap USA Ranks 45th*

#### Notable Ratios: Wage Equality .66 College 1.37 Life Expectancy 1.01



Country	Survey data <sup>1</sup>	Normalized score	Rank
Rwanda	6.14	0.88	1
Burundi	5.86	0.84	2
Albania	5.78	0.83	3
Singapore	5.67	0.81	4
Norway	5.64	0.81	5
Finland	5.59	0.80	6
Philippines	5.58	0.80	7
United Arab Emirates	5.58	0.80	8
Qatar	5.56	0.79	9
Malaysia	5.54	0.79	10
Iceland	5.53	0.79	11
Bahrain	5.51	0.79	12
Brunei Darussalam	5.51	0.79	13
Bhutan	5.44	0.78	14
Gambia, The	5.41	0.77	15
Thailand	5.39	0.77	16
Uganda	5.39	0.77	17
Lao PDR	5.37	0.77	18
Egypt	5.35	0.76	19
Cambodia	5.33	0.76	20
Tajikistan	5.31	0.76	21
Algeria	5.29	0.76	22
New Zealand	5.28	0.75	23
Oman	5.27	0.75	24
Nigeria	5.26	0.75	25
Ghana	5.25	0.75	25
Azerbaijan	5.22	0.75	20
Azerbaijan Mongolia	5.22	0.74	28
Mongona Denmark	5.19	0.74	20
	5.14		30
Benin		0.73	
Kazakhstan Macedonia, FYR	5.07	0.72	31
	5.06	0.72	32
Botswana	5.06	0.72	33
Georgia	5.05	0.72	34
Sweden	5.00	0.71	35
Zimbabwe	5.00	0.71	36
Belgium	4.99	0.71	37
Barbados	4.98	0.71	38
Luxembourg	4.97	0.71	39
Kyrgyz Republic	4,97	0.71	40
Ireland	4.94	0.71	41
Senegal	4.93	0.70	42
Switzerland	4.90	0.70	43
Slovenia	4.88	0.70	44
Malawi	4.86	0.69	45
Moldova	4.84	0.69	46
Sri Lanka	4.80	0.69	47
Netherlands	4.78	0.68	48
Malta	4.78	0.68	49
Armenia	4.77	0.68	50
Indonesia	4.77	0.68	51
United Kingdom	4.72	0.67	52
Cameroon	4.72	0.67	53
Cape Verde	4.70	0.67	54
Mali	4.70	0.67	55
Latvia	4.67	0.67	56
Burkina Faso	4.64	0.66	57
Japan	4.64	0.66	58
Ukraine	4.62	0.66	59
Australia	4.60	0.66	60
Romania	4.59	0.66	61
Tanzania	4.59	0.66	62
Swaziland	4.59	0.65	63
Swaziland Namibia	4.57		64
Namibia Russian Federation		0.65	65
	4.57	0.65	100 M 100
United States	4.57	0.65	66
Kenya	4.56	0.65	67
Canada	4.55	0.65	68

#### How are we doing?

Wage Equality Ranking the World Economic Forum 2016

The United States ranks 66<sup>th</sup>.





#### Table C12: Women in parliament

Country	Female	Male	Female-to- male ratio	F/M ratio (truncated) <sup>†</sup>	Rank	Country	Female	Male	Female-to- male ratio	F/M ratio (truncated) <sup>†</sup>	Rank	
Rwanda	64	36	1.76	1.00	1	Czech Republic	20	80	0.25	0.25	74	12
Bolivia	53	47	1.13	1.00	1	Bangladesh	20	80	0.25	0.25	74	
Cuba	49	51	0.96	0.96	3	Colombia	20	80	0.25	0.25	77	
Sweden	49	56	0.96	0.96	4	Saudi Arabia	20	80	0.25	0.25	78	
Senegal	44	57	0.74	0.74	4	10770 COMPARENCE	20	80	0.25	0.25	79	
Mexico	43	58	0.74	0.74	6	Kenya Greece	20	80	0.25	0.25	80	
South Africa	42	58	0.74	0.74	7		20	80	0.24	0.24	81	
Ecuador	42	58	0.73	0.73	8	Cyprus United States	19	81	0.24	0.24	82	4
					9							$\langle =$
Finland Namibia	42 41	59 59	0.71	0.71	10	Kyrgyz Republic Tajikistan	19 19	81	0.24	0.24	83 84	
	41	59	0.70		11		19	82		0.24	84	
Nicaragua	41	59		0.70		Panama		82	0.22			
loeland			0.70	0.70	12	Latvia	18		0.22	0.22	86	
Spain	40	60	0.67	0.67	13	Jamaica	17	83	0.21	0.21	87	
Norway	40	60	0.66	0.66	14	Montenegro	17	83	0.21	0.21	88	
Mozambique	40	60	0.66	0.66	15	Indonesia	17	83	0.21	0.21	89	
Belgium	39	61	0.65	0.65	16	Korea, Rep.	17	83	0.20	0.20	90	
Ethiopia	39	61	0.63	0.63	17	Moracco	17	83	0.20	0.20	91	
Timor-Leste*	38	62	0.63	0.63	18	Azerbaijan	17	83	0.20	0.20	92	
Denmark	37	63	0.60	0.60	19	Barbados	17	83	0.20	0.20	93	
Netherlands	37	63	0.60	0.60	20	Malawi	17	83	0.20	0.20	93	
Angola	37	63	0.58	0.58	21	Uruguay	16	84	0.19	0.19	95	
Slovenia	37	63	0.58	0.58	22	Chile	16	84	0.19	0.19	96	
Tanzania	37	63	0.58	0.58	23	Croatia	15	85	0.18	0.18	97	
Germany	36	64	0.57	0.57	24	Paraguay	15	85	0.18	0.18	98	
Burundi	36	64	0.57	0.57	25	Egypt	15	85	0.18	0.18	99	
Argentina	36	64	0.56	0.56	26	Turkey	15	85	0.18	0.18	100	
Portugal	35	65	0.53	0.53	27	Chad	15	85	0.18	0.18	101	
Serbia	34	66	0.52	0.52	28	Mongolia	14	86	0.17	0.17	102	
Jganda	33	67	0.50	0.50	29	Venezuela	14	86	0.17	0.17	103	
Macedonia, FYR	33	67	0.50	0.50	30	Guatemala	14	86	0.16	0.16	104	
Costa Rica	33	67	0.50	0.50	30	Romania	14	86	0.16	0.16	104	
		68										
El Salvador Switzerland	32	68	0.47	0.47	32 33	Russian Federation Syria	14	86 87	0.16	0.16	106 107	
	32	68						87				
Ngeria Zimbabwe	32	69	0.46	0.46	34 35	Bahamas Malta	13	87	0.15	0.15	108 109	
New Zealand	31	69	0.46	0.46	36	Ukraine	12	88	0.14	0.14	110	
Tunisia	31	69	0.46	0.46	37	Jordan	12	88	0.14	0.14	111	
Cameroon	31	69	0.45	0.45	38	India	12	88	0.14	0.14	112	
Trinidad and Tobago	31	69	0.45	0.45	39	Mauritius	12	88	0.13	0.13	113	
Italy	31	69	0.45	0.45	39	Georgia	11	89	0.13	0.13	114	
Austria	31	69	0.44	0.44	41	Liberia	11	89	0.12	0.12	115	
Vepal	30	70	0.42	0.42	42	Ghana	11	89	0.12	0.12	116	
United Kingdom	29	71	0.42	0.42	43	Armenia	11	89	0.12	0.12	117	
Luxembourg	28	72	0.40	0.40	44	Malaysia	10	90	0.12	0.12	118	
Lao POR	28	72	0.38	0.38	45	Hungary	10	90	0.11	0.11	119	
Poland	27	73	0.38	0.38	46	Brazil	10	90	0.11	0.11	120	
Belarus	27	73	0.38	0.38	47	Botswana	10	90	0.11	0.11	121	
Kazakhstan	27	73	0.37	0.37	48	Japan	9	91	0.10	0.10	122	
lietnam	27	73	0.37	0.37	49	Burkina Faso	9	91	0.10	0.10	123	
srael	27	73	0.36	0.36	50	Gambia, The	9	91	0.10	0.10	124	
Australia	27	73	0.36	0.36	50	Côte d'Ivoire	9	91	0.10	0.10	125	
rance	26	74	0.35	0.35	52	Mali	9	91	0.10	0.10	126	
Peru	26	74	0.35	0.35	53	Bhutan	9	91	0.09	0.09	127	
Canada	26	74	0.35	0.35	54	Bahrain	8	93	0.08	0.08	128	
londuras	26	74	0.35	0.35	55	Benin	7	93	0.08	0.08	129	
Suriname	25	75	0.34	0.34	56	Brunei Darussalam	6	94	0.08	0.08	130	
Juriname Mauritania	25	75	0.34	0.34	57	Swaziland	6	94	0.07	0.07	130	
esotho	25		0.34	0.34	58	Thailand		94	0.06	0.06	132	
		75					6	94				
Estonia	24	76	0.31	0.31	59	Iran, Islamic Rep.	6		0.06	0.06	133	
ängapore	24	76	0.31	0.31	59	Maldives	6	94	0.06	0.06	133	
China	24	76	0.31	0.31	61	Sri Lanka	6	94	0.06	0.06	135	
Cape Verde	24	76	0.31	0.31	62	Nigeria	6	94	0.06	0.06	136	
jithuania	23	77	0.31	0.31	63	Belize	3	97	0.03	0.03	137	
United Arab Emirates	23	78	0.29	0.29	64	Lebanon	3	97	0.03	0.03	137	
	22	78	0.28	0.28	05	M	0	99	0.02	0.02	139	

#### How are we doing?

Women In Politics World Economic Forum 2016

#### The United States ranks 82<sup>nd</sup>

19 % of women holding national seats in upper house.



"Women's engagement in public life has a positive impact on inequality across society at large."



#### How are we doing?

Women represent 4.0 percent of executives on Fortune 500 list.

Total: 21 female executives A drop of three in the past year.

Women comprise 19 percent of board seats Publicly Traded Companies in US.

Ten percent in the trucking industry.



#### **Benefits in hiring female leaders**

#### FEMALE MANAGERS ARE BETTER AT ENGAGING THEIR EMPLOYEES THAN MALE MANAGERS

Employees who work for a female manager are more engaged, on average, than those who work for a male manager, according to a Gallup study of U.S. employees. Women who report to female managers have the highest engagement, while men who report to male managers have the lowest engagement.

Gallup Business Journal, October 14, 2014



#### **Benefits in hiring female leaders**

Managers are responsible for 70 percent of their employees engagement.

41 percent of female managers are engaged at work.35 percent of male managers are engaged at work.

Higher engagement levels result in higher performing work groups.

Gallup Business Journal, October 16, 2014





Why are women often "power reluctant?"

- Push VS Pull: Men who want power push for it.
- Women often need to be coaxed.

"Why Women Mean Business," Wittenberg-Cox & Maintland

- Women do not negotiate salary or benefits as often as men. Babcock and Laschever, 2003, Princeton University Press
- Men typically oversell their abilities, while women undersell theirs. Alex Tosolini, Proctor & Gamble.
- Women avoid power structures and hierarchy.
- Women do not enjoy self promotion.

Deborah Tannen, "Talking at 9 to 5: Women and Men at Work"





#### Must women act like men?

- · Hanging out with the men often prompts sexual innuendoes.
- Leadership selection is subjective and often leans toward hiring someone who "looks like you."

Susan Vinnicombe, Crainfield University International Center for Women Business Leaders

- Twenty five percent of women believe they need to dress like men (pant suits versus skirts) to be treated seriously.
- · Half of women are afraid to show their true emotions.
- Twenty percent of women believe they need to be ruthless to get respect.

Survey of 2,000 women by British telecommunications firm 02





Women with job authority have more education, higher incomes, more prestigious occupations and higher levels of job satisfaction....*and worse mental health than lower status women.* 

Why?

#### When women display assertiveness and confidence they are judged negatively for being unfeminine. This contributes to chronic stress.

"Gender, Job Authority, and Depression," *Journal of Health and Social Behavior*, December 2014.



## **Are there Biological reasons?**

- Yes!
- Women activate the amygdalae (the brain's fear center) more easily than men.
- Women are driven by estrogen (men by testosterone) and estrogen encourages bonding and connection and discourages conflict and risk taking.
- Testosterone encourages a focus on winning and demonstrating power. Women who were given testosterone were less able to collaborate.

"Closing the Confidence Gap" Kay & Shipman, The Atlantic.





#### Is motherhood a deterrent?

Childless women are six times more likely to be recommended for hire and offered \$10,000 more in salary than their peers with children. Cornell University, 2007

49 percent of women earning over \$100,000 are childless. Center for Work Life Policy, New York

## Single women without children between the ages of 22 and 30 earn more than their male counterparts of the same age. Women In Leadership, US Chamber of

**Commerce Foundation**.



The US is the only developed country that does not offer paid maternity leave.





Speaking while female....

Male executives who spoke more often than their peers were rated 10 percent higher in competence.

When female executives spoke more than their peers, both men and women gave them a 14 percent lower rating in competence.

Yale Psychologist, Victoria L. Brescoll research, Quoted by Sheryl Sandberg and Adam Grant, Op-Ed Piece in New York Times.



#### Like-ability: The Heidi-Howard Experiment

In 2003, Harvard Business School ran an experiment to test perceptions of men and women in the workplace.

- They chose the case study of Heidi Roizen, a real-life entrepreneur.
- The case described how Heidi was successful thanks to her outgoing personality and networking abilities.
- The same story was read by two groups of students with one difference: one group was working on Heidi, for the other, her name was changed to Howard.

Both groups found Heidi & Howard equally competent (their accomplishments were identical).

Howard came across as the more appealing colleague, Heidi was seen as "selfish" and "not the person you would like to work for."

The same data with a single difference - gender - created very different impressions.



#### Should we use different terms to attract women?



*"White male values are about risk-taking, shortterm gain and a focus on the individual, female values tend toward risk–awareness, the long term and team goals."* 

Halla Tomasdottir, Icelandic Fund Manager





Women apply for open job positions if they believe they can respond to 100% of the criteria.

## Men respond as soon as they feel they meet 60% of the requirements.

**Hewlett Packard research** 





#### Did you know?

Male CEOs who have a daughter are found to be more generous and caring in the workplace...

....and increase female employee wages.

Female's salaries increased 1.1 percent when the boss and his wife had a baby daughter compared to .6 percent for male employees.



Research, Aalborg University Economics Professor Michael Dahl



#### Are there barriers?

Women do not negotiate their salaries....

Babcock and Laschever, 2003



#### **Are there barriers?**

Men are promoted based on potential....

#### .... Women are promoted based on accomplishments.

2011 McKinsey report





#### **Do Quotas work?**

Example: Norway requires boards listed on the stock market to include 40 percent women.

**Results:** 

- Boards of listed companies have 40 percent female directors.
- Only six percent of Norwegian companies had female CEOs.

Consequence: Companies left the stock market, listed firms fell from 563 in 2003 to 179 in 2008. \*Nina Smith, Economist at Aarhus University, Denmark

"We conclude that it (quotas) had very little discernible impact on women in business beyond its direct effect on the women who made it into boardrooms."

Breaking the Glass Ceiling? The Effect of Board Quotas on Female Labor Market Outcomes in Norway



#### What do women want?

To make a difference. To be challenged. To believe in the company's mission. A sense of satisfaction in their team. Recognition.

516 Women surveyed by Aspire, a UK Coaching & Leadership firm



#### What do women want?



Women WANT leadership roles.

Women DON'T like promoting themselves.

Women feel that good leaders should be able to spot talent.

Professor Susan Vinnicombe, Cranfield University International Center for Women Business Leaders



## Are we really recruiting women?

# HELP WANTED

#### How attractive is the company image to women?



## **Be aware of gender bias!**

Track your company's progress. Numbers don't lie.





## What are some of the solutions?

#### What can women do?

- Positive affirmation: I can do it!
- Learn to handle criticism.
- Savor positive moments.
- Speak up!
- Take credit and accept praise.
- Learn to say "no" to unnecessary requests.
- Ask for raises and promotions.
- Don't expect perfection.
- Be confident.
- Take risks.





#### **Did you know?**

- When companies use measurable results to determine advancement, women benefit.
  - Empirical standards
  - Clear Goals
  - Frequent reviews
  - Fortune Magazine, October 2006



#### What are some of the solutions? What can my company do?

- Workplace flexibility.
- Job sharing
- Flexible work arrangements
- Telecommuting
- Benefits (onsite childcare, maternity leave)
- Mentoring opportunities.
- Networking opportunities (Lean In Circles)
- Gender-neutral work environment.
- Value women's contributions.
- More women as visible leaders.
- Create targets for women in leadership roles.
- Make managers accountable for promoting women.





www.womenintrucking.org